# CRM Analytics Report

2026-08-26 to 2026-09-24 · timezone Asia/Colombo · generated 2026-09-24 05:50

## Key metrics

| METRIC | PERIOD | PREVIOUS |
|---|---|---|
| **New conversations** | 5 | -- |
| **New leads** | 1 | -- |
| **Leads converted** | 0 | -- |
| **Lead conversion rate** | 0% | -- |
| **Won value** | 0 LKR | 0 LKR |
| **Lost value** | 0 LKR | 0 LKR |
| **Win rate** | -- | -- |
| **Avg response (min)** | 0.8 | -- |
| **Task completion** | 0% | -- |

## Daily breakdown (last 14 days)

| DATE | CHATS | LEADS | CONV. | AVG RESP | WON | WON VALUE | LOST | LOST VALUE |
|---|---|---|---|---|---|---|---|---|
| 2026-09-24 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-23 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-22 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-21 | 5 | 1 | 0 | 0.8 | 0 | 0 | 0 | 0 |
| 2026-09-20 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-19 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-18 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-17 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-16 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-15 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-14 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-13 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-12 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |
| 2026-09-11 | 0 | 0 | 0 | -- | 0 | 0 | 0 | 0 |

## Lead distribution (current)

| STATUS | LEADS |
|---|---|
| No leads yet. | |

## Agent leaderboard (top 5)

| # | AGENT | CONVERSATIONS | TASKS | DEALS WON | WON VALUE |
|---|---|---|---|---|---|